

Latino Family Advisory Board

Yearly Report, 2015-2016

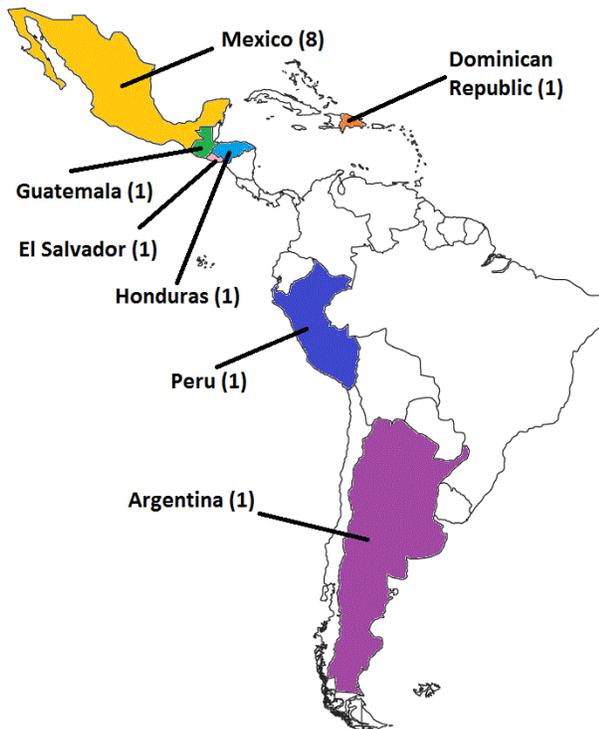
OUR CONSEJO

Our Latino Family Advisory Board (*El Consejo de Familias Latinas*) is composed of Spanish –speaking families from the community who are dedicated to helping promote and create better health services to meet Latino families’ needs. Our monthly meetings are an opportunity for Johns Hopkins physicians, researchers, and staff to meet with families that receive care at the Bayview Children’s Medical Practice (CMP) and talk about the challenges Latinos face in receiving health care. The Consejo was established in 2011 by Dr. Lisa DeCamp and Dr. Sarah Polk, both pediatricians at CMP. This year, we celebrate our 5th year of engaging Spanish-speaking Latino families to improve healthcare services at the CMP, the JHBMC and throughout Johns Hopkins Medicine.



OUR MEMBERS & MEETINGS

MEMBER COUNTRY OF ORIGIN



- **19 active members from the community**
- Members are Latino immigrant families who have been receiving care at CMP for an average of 8 years (range 2-14)
- **Community LFAB members come from countries throughout Central and South America**
- Members have been living in the US for an average of 14 years (range 10-26)
- Members have been part of the Consejo for an average of 3.5 years (range 2-5)
- **8 have been members since the start of the board in 2011**
- We had nine meetings from July 2015 – June 2016
- Staff members on the Consejo are Dr. DeCamp, Dr. Polk, and Flor Giusti (social worker). Other staff members who contribute are: Doris Valenzuela-Araujo, Mónica Guerrero, and Ceal Curry.

Board members were welcomed with food from a local restaurant, childcare in a separate area, a meeting agenda, and a place where opinions were heard and valued.

CLINICAL CARE IMPROVEMENT

- Provided feedback on desirability and feasibility of group prenatal care
- Developed Spanish language Epic pediatric result letter templates
- Met with representatives from Priority Partners to improve support for continuous Medicaid enrollment
- Provided feedback on improving primary care mental health support and enhancing linkages to support
- Met with representatives from the Johns Hopkins Care-A-Van to provide feedback for the design of the new Care-A-Van

MEDICAL STUDENT EDUCATION

- Two board members served as panelists in a course on Maternal and Child Health for first year medical students. Members shared their experiences in accessing health care for themselves and their children.



PATIENT ENGAGEMENT

- Members provided ideas for advisory board membership requirements as part of collaboration with the Patient Family Centered Care Council
- Members expressed desire to have a technology education session in which we completed MyChart enrollment and discussed email basics

RESEARCH

- Our members continued their collaboration in the development of *Salud al Día*. This is a pilot study to look at ways to improve patient engagement and use of the healthcare system via text messages and educational videos. Families in the Consejo worked on designing culturally appropriate videos and edited text message transcripts to make them easy to use and understand for Spanish-speaking families.
- Provided feedback on a study to improve genetic counseling support
- Provided feedback on a survey on antibiotic use



OUR MEMBERS' THOUGHTS AND GOALS FOR NEXT YEAR

In our last meeting, members completed the Johns Hopkins Patient Family Advisory Council Evaluation. All members reported high levels of satisfaction with their participation in our Consejo. When asked about the best part of the board and goals, members said:

- “I am thankful for the support for the Latino community and the willingness to improve the health of our children.”
- “My opinions are respected and taken into account and I have a good time at the meetings.”
- “I am very happy with the board because they allow us to contribute to projects happening at our child’s clinic.”
- “We are a family.”
- “I want to work on improving care at the clinic and finding ways to make the waiting room better.”

We thank our Consejo members for their work on behalf of Johns Hopkins Medicine! Mil Gracias.